



TLC Associates Celebrates the Completion of Building Renovations with a Ribbon Cutting Ceremony

Americus, GA - February 24, 2021 - TLC Associates, an Iowa-based inbound and outbound call center, celebrated the opening of its new Georgia facility at 105 Industrial Drive, inside the Ted Baldwin Business & Technology Park. The center serves as a centralized office for TLC's other projects nationwide and as a local call center. With this new site, TLC now operates 11 centers domestically, with additional locations in the Dominican Republic, India, and the Philippines.

The Industrial Drive building was already perfectly built as a call center with raised flooring, open and technology areas, and backup systems. TLC Associates has just completed interior renovations, providing a spectacular new office space.

'Opening phase' employees have been hired, continuing to train in small groups. "We already have 175 people working in the building, 25 in training, and every week we will be hiring 20-30 people based on the different programs we have coming in. We are a great place to work. We have fun here. You will not be coming into a typical call center. We give you the tools to be successful, we help you to be successful, and we want you to be successful!" said Scott Anderson, Vice-president of Operations.

Rusty Warner, Executive Director of the Development Authority, stated during the announcement phase, in October, "TLC Associates is an absolute fit for our community and our building! Meeting with the executives, I know they will do their utmost to benefit both their new employees and our community."

Today, in attendance at the ceremony were TLC Associates founder Tom Cardella, TLC Associates Americus Vice-president of Operations Scott Anderson, university, college, county and city officials, Americus-Sumter Payroll Development Authority, and One Sumter Foundation, along with TLC employees, friends, and [local news media \(view the clip\)](#). All shared best wishes, gratitude, and excitement.

About TLC Associates

TLC Associates is a U.S. corporation headquartered in Grand Rapids, IA, and is 100% employee-owned. The company was founded by Tom Cardella, an 'industry veteran and serial entrepreneur.'

Please find additional information about the company and employment opportunities: [AMERICUS JOBS WEBSITE](#)

About the Americus-Sumter Payroll Development Authority

The Americus Sumter County Development Authority has a highly engaged board responsible for cultivating new business while maintaining a balance of workforce, buildings, and building options. The Authority consistently promotes our county and is always looking for outside-the-box innovative ways to attract businesses to our community. [Sumter County Development Authority Website](#)