



Sumter County Development Authority Announces New Project Bringing 1,000 New Jobs

TLC Associates, an inbound and outbound call center, is opening a new facility at the Ted Baldwin Business & Technology Park, at 105 Industrial Drive, beginning November 1, 2020. The Center will serve as a centralized office for TLC's other projects around the country and as a local call center.

The Industrial Drive building was already perfectly built as a call center with raised flooring, open and technology areas, and backup systems. Minimal renovations are underway for the company's arrival.

Rusty Warner, Executive Director of the Development Authority, stated, "TLC will create 1,000 new jobs, utilizing both the Center and work-from-home models. They are an absolute fit for our community and our building! Meeting with the executives, I know they will do their utmost to benefit both their new employees and our community."

The Sumter County Development Authority has a highly engaged board, responsible for cultivating new business while maintaining a balance of workforce, buildings, and building options. The Authority consistently promotes our county and is always looking for outside-the-box innovative ways to attract businesses to our community. "Once a company chooses Sumter County, they usually find our community will genuinely reach out to embrace their project," said Warner.

In addition to community and economic support, Carolyn Wright of the CoC will be on-hand with her experience and business knowledge to contribute to all phases of this project, including the Grand Opening.

About TLC Associates

TLC Associates is a U.S. corporation headquartered in Grand Rapids, IA, and is 100% employee-owned.

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[EMPLOYMENT APPLICATION](#)