

## TSG Resolute

113 Swett Avenue, Americus, Georgia



### Challenges. Flexibility. Growth.

Members of the Sumter Development Authority once again had the extreme pleasure of visiting TSG Resolute. Our initial visit in March sparked much interest in how Regan Barksdale and the managers of TSG Resolute were able to achieve success during COVID-19 and are maintaining that success through this current year.

During COVID-19, TSG Resolute adapted some of its manufacturing focus to producing face shields. Due to this, some staff began working from home to assemble certain parts and accessories. Barksdale said, “We liked this so much that we wanted to do this with other parts!” Currently, the company has hundreds of freelance workers within their network who work through a texting system. Barksdale added, “This strategy aligns with our growth path.” It is worth noting that the company has a high employee retention rate, showing a level of respect from employees toward their employer.

Barksdale works with employees to implement looser policies, including fluctuating sick/vacation days, etc. In addition, an employee ‘point system’ is in place regarding safety and punctuality.

In addition to working with its own employees, company officials partner with the Ignite College and Career Academy to enhance students' perceptions of manufacturing and the areas they live. The goal is to encourage students to continue their path to success and consider staying in Sumter for successful careers.

Paul Hall, Sumter Development Authority chairman, said, “A great manager or entrepreneur is someone who identifies a problem within their company, finds a way to fix it, then fixes it.”

TSG Resolute is a fabricating manufacturer. Of this, 85% is dye cutting, a fast-growing segment. Their products are found in school buses, dishwashers, cooktops, oven liners, etc. The growing company runs two shifts, six days a week, and is slated for expansion.

The Authority team thanked Mr. Barksdale for the grand tour and conversation. The Authority’s executive director, Rusty Warner, expressed gratitude to Mr. Barksdale for the insightful tour and highlighted his high-energy and positive attitude.

The Georgia Center of Innovation has created a promotional video about TSG Resolute and its outstanding and flexible work. [Please view it here.](#)